

Cooperazione Territoriale Italia - Slovenia

“RETI TRANSFRONTALIERE NEL SETTORE ICT”

STATO DELL'ARTE E PROSPETTIVE DI SVILUPPO

La diffusione dell'ICT nelle imprese
del Friuli Venezia Giulia e della Slovenia

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Gorizia



2007-2013

cooperazione territoriale europea
programma per la cooperazione
transfrontaliera

Italia-Slovenia

evropsko teritorialno sodelovanje
program čezmejnega sodelovanja

Slovenija-Italija



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The ICT sector according to the NACE Rev. 2 classification (*)

<i>Hardware and technical assistance</i>	26.11 Manufacture of electronic components 26.12 Manufacture of loaded electronic boards 26.20 Manufacture of computers and peripheral equipment 26.30 Manufacture of communication equipment 95.11 Repair of computers and peripheral equipment
<i>Indirect channel</i>	46.51 Wholesale of computers, computer peripheral equipment and software 46.52 Wholesale of electronic and telecommunications equipment and parts 47.41 Retail sale of computers, peripheral units and software in specialised stores 47.42 Retail sale of telecommunications equipment in specialised stores 95.12 Repair of communication equipment
<i>TLC services and apparatus</i>	61.1 Wired telecommunications activities 61.2 Wireless telecommunications activities 61.3 Satellite telecommunications activities 61.9 Other telecommunications activities
<i>Software and services</i>	62.01 Computer programming activities 62.02 Computer consultancy activities 62.03 Computer facilities management activities 62.09 Other information technology and computer service activities 63 Attività dei servizi d'informazione e altri servizi Informatici 63.11 Data processing, hosting and related activities 63.12 Web portals 58.29 Other software publishing

(*) - ATECO 2007 in Italy, SKD 2008 in Slovenia

Enterprises of the ICT sector

(Year 2008)	Manufacture of computer, electronic and optical products		Telecommunications services		Computer programming, consultancy and related activities	
	Number	Per 10.000 inhab.	Number	Per 10.000 inhab.	Number	Per 10.000 inhab.
<i>Friuli Venezia Giulia</i>	195	1,60	106	0,87	2.060	16,86
<i>Udine</i>	75	1,40	47	0,88	1.004	18,73
<i>Gorizia</i>	16	1,13	13	0,92	199	14,02
<i>Trieste</i>	27	1,14	22	0,93	433	18,31
<i>Pordenone</i>	77	2,50	24	0,78	424	13,78
<i>Italy</i>	8.252	1,38	5.510	0,92	90.589	15,19
<i>Slovenia</i>	310	1,53	282	1,39	2.710	13,37

Sources: ISTAT, SURS

Provision of facilities for enterprises that have a website

(Data in % - Year 2010)

	Friuli Venezia Giulia	North- East Italy	Italy	Slovenia
Total enterprises with a web site	66,6	68,2	62,6	73,8
Privacy policy statement or certification related to website safety	n.a.	35,6	31,1	19,8
Advertisement of open job positions or online job application	n.a.	8,2	7,6	21,0
On line ordering, reservation or booking	n.a.	14,9	13,5	11,9
On-line payments	n.a.	6,6	5,9	1,7
Access to products catalogues, price lists	n.a.	38,6	33,4	71,0
On-line order tracking	n.a.	6,5	6,1	3,0

Sources: ISTAT, SURS

Use of ICT by enterprises to exchange information and services with public administrations (e-government)

(Data in %)	Friuli Venezia Giulia (2009)	North-East Italy (2010)	Italy (2010)	Slovenia (2010)
<i>E-government usage in previous year</i>	88,5	76,9	75,8	92,9
<i>Obtaining informations</i>	82,2	64,9	65,2	89,2
<i>Download forms</i>	78,7	77,0	66,5	89,8
<i>Returning filled in forms</i>	45,3	38,5	39,3	76,6
<i>Internet use for handling an administrative procedure completely electronically without the need for paperwork</i>	42,7	27,8	29,7	73,6
<i>Accessing tender documents with specifications (e-procurement) in electronic system of public authorities</i>	9,5	5,3	7,0	n.d.

Sources: ISTAT, SURS

Limitation of electronic interaction with public authorities

(Data in % - Year 2010)

	North-East Italy	Italy	Slovenia
Concerns related to data confidentiality and security	27,2	27,1	13,3
Electronic procedures too complicated and/or too time consuming	55,6	52,6	17,5
Electronic procedures still require exchange of paper mail or personal visits	50,0	50,9	28,7
Lack of awareness about the availability of electronic procedures	41,6	40,5	33,4

Sources: ISTAT, SURS